

Thank you for choosing one of NORTHSTAR Health System's Medical Clinics. We look forward to working with you in the future.

**Behavioral Health**

620 Fourth Avenue  
Iron River, MI 49935  
906.265.3936

**Crystal Falls**

1328 U.S. Hwy 2  
Crystal Falls, MI 49920  
906.875.4486

**Genesee**

229 West Genesee Street  
Iron River, MI 49935  
906.265.2165

**Ice Lake**

1300 West Ice Lake Road  
Iron River, MI 49935  
906.265.9189

**Iron Mountain**

1711 S. Stephenson Avenue  
Iron Mountain, MI 49801  
906.779.4270

**Marenisco**

236 Main Street  
Marenisco, MI 49947  
906.787.2000

**Surgical Associates**

1500 West Ice Lake Road  
Iron River, MI 49935  
906.265.9001



1400 West Ice Lake Road  
Iron River, MI 49935  
906.265.0447 | [www.northstarhs.org](http://www.northstarhs.org)

CJ #121380

**Medical  
Clinics**

## Welcome

We appreciate the opportunity to provide you with quality health care services. We believe the more you know as a patient, the better care we can provide. That is why we strive to involve you in your medical needs. Please let us know if you have questions about your care or services you receive. Thank you for selecting our medical practice.

### OUR GOAL

Our goal is to make a difference in the lives of our patients, community and staff. We stress the importance of health promotion and disease prevention.

### OUR SERVICES

Our medical staff has been trained in both pediatrics and adult medicine. Therefore, we can offer you and your family a full range of medical care including well and sick child care, yearly physicals for both men and women, and health prevention and wellness care. We also provide allergies injections, B12 injections, flu and pneumococcal vaccines, and therapeutic ear irrigations. Complimentary blood pressure checks are available to our patients.

### LABORATORY TESTING

In the office we provide lab testing such as urinalysis, rapid strep, blood glucose, and pregnancy testing. More complex lab testing, x-rays, and diagnostic testing are available at NORTHSTAR Health System Hospital.

### TELEPHONE CALLS

Your phone call is important to us. We encourage you to call with medical questions or concerns. Our office team has been trained to answer many of your questions.

### PRESCRIPTION REFILLS

You may call during regular office hours for prescription refills. However, chronic illness should be evaluated on a regular basis, so some medications may require an office visit prior to refill. Please allow 24 hours for prescriptions to be called to the pharmacy of your choice. Please call for refills at least five (5) days before you run out of your pills.

### EMERGENCIES

Our clinic tries to see sick patients on the day they are ill. However, this means we appreciate a call early in the day and your patience if you are in for a routine visit and we are seeing a sick individual. We do our best to keep on schedule, but recognize those who are ill may need more prompt attention. If we are unable to see you for an acute illness, we may direct you to Express Care. If you have an emergency situation that is life threatening, please call your local ambulance by dialing 911 or go to the emergency department located at NORTHSTAR Health System in Iron River.

### INSURANCE

We participate with most major insurance companies including Medicare, Medicaid, Upper Peninsula Health Plan and Blue Cross/Blue Shield. We are PPO providers for Blue Cross/Blue Shield. Please check with our business office about your coverage, and bring your insurance cards with you to every appointment. Our office billing is done through the hospital billing office.